

# CARE & MAINTENANCE

## CLEANING

- For general cleaning, use a dust mop or vacuum cleaner with the correct hard surface attachment – never a rotating brush, floor scrubbers, jet mops, buffers or similar products. The floor may be cleaned with a lightly damp or lightly wet mop / microfiber cloth and an appropriate LVT cleaner.
- Avoid using too much water and never pour the bucket of water / solution across the floor. Be sure to squeeze the water out of the mop before mopping, and rinse the mop frequently.
- Do not allow for liquid or water to remain on the floor for longer than 100hrs.
- Remove stains immediately with a well-wrung cloth. Worn-in stains are difficult to remove. Pet stains (including urine, feces and vomit from domestic cats or dogs) need to be cleaned within 24 hours.
- After washing always wipe dry with a micro fiber cloth until no more moisture is visible on the floor and allow your floor the time to dry.

## REMOVING STAINS FROM LVT FLOORING

Stain:	Remove With:
Rubber marks, Heel Marks, dirt, & Colored Pens/Crayons	Brush off when dry using a nylon pad or cloth.
Beverages (Fruit Juices, Milk, Wine, Soft drinks, etc.)	Immediately wipe down with an absorbent cloth. If already dry, wipe with suitable LVT flooring cleaner.
Urine, Blood	
Felt Pens/Ink, Makeup Show Polish, Paints, Oils, Grease, etc.	Wipe down with a cloth and a small amount of solvent, i.e. acetone, vinegar, nail polish remover, or paint thinner, etc.
Chocolate (and other food stains)	Use a suitable LVT flooring cleaner.

## PROTECTING

- Never use wax on the floor.
- Never use abrasive agents, as those can affect the gloss layer.
- Place small carpets or rugs on high-traffic areas.
- Place doormats at exterior doors, to reduce the amount of dirt coming in.
- Place beige, felt floor protectors under chair and table legs. Do not use colored floor protectors.
- Avoid wearing damaged or worn stiletto heels.
- Place a protective mat under chairs with wheels. Place a protective dish under flowerpots.
- Do not drag heavy objects across the floor; lift them up to avoid scratches.
- Use floor protectors and furniture legs/castors with a large ground surface to limit the impact of heavy objects.
- Maintain a normal indoor relative humidity level between 40% - 55%. Use a humidifier, if necessary.